

# **Consumer Protections for Distributed Generation**

Texas Senate Bill 398 (SB 398) Passed 2021

<https://capitol.texas.gov/tlodocs/87R/billtext/pdf/SB00398F.PDF>

## **Sec. 113.003. LEASE, SALES, AND INSTALLATION DISCLOSURES**

A seller or lessor who enters into a purchase, lease, or power purchase agreement with a residential or small commercial customer for the operation of a distributed renewable generation resource shall provide to the customer in writing:

- (1) Contact information of the salesperson and installer of the generation resource;
- (2) A description of all equipment to be installed;
- (3) The cost of all equipment to be installed;
- (4) A detailed accounting of fees associated with the installation or operation of the generation resource;
- (5) Representations, if any, made as part of the agreement regarding the expected operational performance and financial performance of the generation resource; and
- (6) All applicable warranties.

## **Complaints:**

For complaints about electrical work quality, licensed electrical contractors or licensed electricians, a complaint can be filed with TDLR:

<https://www.tdlr.texas.gov/complaints-and-enforcement/>

For all other issues a complaint can be filed with the Texas Attorney General:

<https://www.texasattorneygeneral.gov/consumer-protection/file-consumer-complaint>