



APPLICATION FOR RESIDENTIAL UTILITY SERVICE

2810 Wesley St. • Greenville TX 75401 • (903) 457-2800 • Fax (903) 457-2894 • Email: CustomerServices@geus.org

Application requirements: 2 forms of identification and property lease agreement or proof of ownership

Date: _____ Account Number: _____

Applicant Information

First Name: _____ Middle Name: _____ Last Name: _____ Gender: () M or () F

Service Address: _____ Service Request Date: ____/____/____

Mailing Address (if different): _____

Previous Address: _____ Do you need to transfer services? Yes (____) No (____)

Disconnect Date for services at previous address: ____/____/____ Previous Account Number: _____

Driver's License or ID#: _____ State: _____ Date of Birth: ____/____/____

Cell Phone #: (____) ____-____ Home Phone #: (____) ____-____ Work Phone #: (____) ____-____

Employer's Name, Address, & Phone#: _____

Have you had services previously with GEUS-City of Greenville? Yes (____) No (____)

Do you rent () or own () Landlord's Name: _____ Phone# (____) ____-____

CONFIDENTIAL: Please choose a 4 digit PIN to verify account information: _____

Please list name(s) of all occupants who will reside in home: _____

Deposits are based on credit history from Experian. Acceptance will allow GEUS to check once annually.

ACCEPT () SSN required to pull credit history. SSN: _____-____-_____

DECLINE () **Failure to choose one option could delay application process.**

Co-Applicant

Co-Applicant: _____

Driver's License or ID#: _____ State: _____ Date of Birth: ____/____/____

Cable & Inet

Cable Television () High Speed Internet () **CABLE & INTERNET SERVICES ARE BILLED ONE MONTH IN ADVANCE**

Cable Services: Economy _____ Economy Plus _____ Digital _____ TiVO _____ # of Outlets _____

Premium Channels: HBO _____ Showtime/Movie Channel _____ Cinemax _____ Encore/Starz _____ HDTV _____ Diversion _____

Internet Services: Yes _____ No _____ Copper() Bronze() Silver() Gold() Platinum() Streaming Pkg Eco/Inet()

Customer Owned Modem: Yes _____ No _____

Agreement

The Applicant, whose signature appears below, applies to GEUS for some or all of the following services: Electric, Water, Sewer, G arbage, Cable TV, Internet and other services incident thereto, to be supplied at the address herein described, and upon request, at any other local address to which Applicant may move. The Applicant agrees to pay for said services as bills are rendered therefore, in accordance with the rates, rules and regulations as provided in the City Charter or by City Ordinances as now existing or as may be enacted and in effect at the time of delivery, regardless of who the consumer might be. The Applicant further agrees to release and discharge said GEUS or the City of Greenville from a liability for damages suffered (1) by reason of electric or water currently furnished to the premises, or (2) by reason of interruption, discontinuance or disconnection of service hereunder from any cause other than negligence by GEUS or the City of Greenville or (3) by reason of the condition, maintenance, location, or existence of any of the facilities, fixtures or systems located on or adjoining the property supplied and by which services are furnished and delivered. Service requests for disconnections will be processed within 2 business days.

Applicant agrees to follow all current or as amended policies and procedures established in the Greenville City Ordinances and GEUS Service Policy. Such policies and procedures can be found on the links provided below.

www.geus.org/pdf/GEUS-Service-Policy.pdf <http://z2.franklinlegal.net/franklin/Z2Browser2.html?showset=greenvilleset>

Applicant Date _____

Co-Applicant Date _____

CONNECTION QUESTIONNAIRE

Would you be interested in the GEUS Prepaid metering program?	YES	NO
Is anyone in the home on a life support system ? Please notify us immediately if this changes.	YES	NO
Would you like your payments drafted from your Bank Account? (Visit Website www.geus.org for enrollment.) Please note that transferring services will require setup of the new account to continue on Auto Pay.	YES	NO
You may apply for the GEUS Late Charge Waiver program if your income is received only once per month and the bill due date does not fall within the range of your income. Would you like additional information on this program?	YES	NO
Level Billing program averages a residential customer's last 12 electric charges. Then charges the rolling average each month. Would you be interested in this program?	YES	NO
Residents within the City of Greenville are required to use a 96 gallon garbage toter that is supplied through IESI. Does the address you are moving to have the green garbage toter?	YES	NO
Residents within the City of Greenville have the option of participating in recycling service . Would you be interested in blue 64 gallon recycling toter for \$1 per month?	YES	NO
Would you be interested in small green recycling bin for free of charge ?	YES	NO
Sewer Rates are billed on a winter quarter average, all new consumers have the option of choosing to be billed according to the consumption of water used, or to be billed by the average family consumption of 6200 gallons. The cost of 6200 gallons equals \$36.89 and would be billed monthly until a personal winter quarter average is obtained. A winter quarter average will be applied to all consumers based on actual water consumption used during the months of December through March of each year and will change annually with the April billing statements. Please indicate which option you would like. Please note: The option chosen will not be changed until your personal WQ has been averaged.	<u>Winter Quarter</u>	<u>Consumption</u>

I acknowledge that the above information has been explained to me, and understand the options I have chosen will be applied to my account and any forms to be filled out must be returned within 10 days of the date of connection. **Failure to supply these forms could result in disconnection of service and disconnection fees may apply.**

Applicant's Signature _____ Date _____