



New Service or Transfer Requirements for Residential Services

- ✓ Application:
 - Print off website www.geus.org & Email: CustomerServices@geus.org Fax: 903-454-9249
 - Office: 2810 Wesley St. Greenville, TX 75401
- ✓ Two (2) forms of Identification:
 - At least one (1) form of ID that is issued by State or Government
- ✓ Lease/Proof of ownership- one of the following:
 - Deed
 - Lease
 - Lease Authorization form
 - Notarized statement from property owner
 - Title Company Authorization form
- ✓ Deposits:
 - Letter of Credit from another utility company accepted in lieu of deposits.
 - Residential Letter of Credits
 - 12 months payment history
 - No more than two (2) late payments during that period
 - LOC must be for services ending within past 90 days
 - GEUS Payment history:
 - Good= No more than 2 late fees during recent 12 month history
 - Fair= 1 Non Pay during 24 month history and/or 3 late fees during recent 12 month history
 - Poor= 2 Non Pays during 24 month history and/or more than 6 late fees during recent 12 month history.
 - Credit Check- accept/deny check box on 1st page of application
 - Good credit:
 - \$0 deposit for all services
 - Fair credit:
 - \$200 regular electric or \$100 prepaid electric plus \$10 reclaim
 - \$80 water
 - \$10 garbage
 - Poor credit:
 - \$275 regular electric or \$100 prepaid electric plus \$10 reclaim
 - \$120 water
 - \$15 garbage
 - 2/3 of total deposits required upfront with option of having the remaining 1/3 billed out on first month's bill.
 - Deposit & reclaim for prepaid services must be paid in full prior to setup.
- ✓ Connection fees:
 - Read & Leave On (transfer: service active at location)
 - \$10 worked next business day
 - Standard Connection (service off at location)
 - \$20 service off & worked next business day depending on billing cycle
 - Same Day Connection
 - \$45 service off & same day turn on guaranteed after hours.